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CAPTURE
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Device Central

Give users and IT easy control over Bluetooth accessories

The Bluetooth headsets, scanners, payment devices, printers and other accessories your workers use with their Zebra mobile devices improve worker efficiency, the work experience and task simplicity. But your users need to navigate through screens and enter the right information to pair Bluetooth accessories with their Zebra mobile devices, track down misplaced accessories and locate accessory data that IT needs to provide technical support. And IT staff needs to manage numerous functions, such as firmware updates to ensure accessory performance and reliability — as well as control of Bluetooth functionality to improve security and reduce technical support calls. How can you prevent the Bluetooth accessories that improve your operations from draining the productivity they enable? Introducing Device Central, a powerful Zebra Mobility DNA tool that makes managing Bluetooth accessories easier than ever for users and IT staff. No matter what functions users or IT need to execute, the simple and intuitive interface makes it easy.

Simplify management of Bluetooth accessories for your users and IT staff with Device Central — only from Zebra.

Simpler Bluetooth accessory management for your users

Get split-second flexible pairing
Multiple pairing options ensure fast pairing of every Bluetooth accessory — no discovery or navigating through setting screens required. Workers can simply scan the pairing barcode on the Bluetooth accessory with the host Zebra mobile computer or tablet for instant pairing. What if an accessory doesn't have a pairing barcode label? No problem. If the Bluetooth accessory has scanning functionality — such as a Zebra Bluetooth handheld, ring or companion scanner — users can simply place the accessory near the host mobile device and press the soft button on the Device Central pairing screen to generate a pairing barcode. And if a Bluetooth accessory does not have scanning functionality or a pairing barcode, users can manually enter the accessory's Bluetooth address to complete pairing.

Easily manage paired devices
Users can easily see a complete list of all paired devices and their connection status on the Peripheral Summary screen, complete with icons to easily identify paired accessories. A green dot indicates an active paired device, while a red dot indicates paired devices that are not actively connected. And with one tap, users can actively pair or unpair any accessory in the list.

Get all the details for easy troubleshooting
Users can click on any paired device to access the Device Details screen, which provides access to the information tech support needs to quickly troubleshoot user issues, all on one screen. A wealth of information is available for Zebra Bluetooth devices, such as manufacturer, model, serial number, remaining battery charge, firmware version and MAC address.[1] And in the event support technicians need information about the host device, the My Device screen provides device model, serial number, OS version, system build number and numerous battery statistics, including battery charge level and battery serial number.

Easily find lost Bluetooth devices
A Bluetooth peripheral will beep continuously with just a quick tap of the Page button on the Device Details screen, making it easy for users to locate misplaced Bluetooth accessories.[2]

Simpler Bluetooth accessory management for IT staff

Completely control firmware updates
Enable or disable user firmware update privileges — the choice is yours. Allow users to quickly and easily update firmware with three simple taps to keep firmware up to date or resolve firmware-related device issues. Or prevent users from updating firmware to prevent errors and potential issues with application and device setting compatibility.

Control Bluetooth accessories by device class
Simplify accessory management for users and improve security by enabling only one Bluetooth device from each device category to be paired with the host Zebra mobile device. For example, enable pairing of only one payment module to a specific device to help prevent skimming of sensitive payment card information through a second unauthorized payment device.

Control Bluetooth radio availability
With Device Central, you're in charge of the state of the Bluetooth radios in your Zebra mobile computers and tablets. Allow users to turn the Bluetooth radio on or off. Keep the Bluetooth radio on at all times to prevent accidental deactivation — and the resulting tech support calls. Or permanently deactivate the Bluetooth radio to prevent users from pairing any Bluetooth peripheral to a specific host device to improve security.

A Zebra Mobility DNA ingredient
Device Central is built on Mobility Extensions (Mx) and is part of our Mobility DNA family of ingredients. With Mobility DNA, every strand of your mobility platform is easier to deploy, use and manage. That's because, from the start, you have the industry's most comprehensive suite of mobility must-haves to accelerate your solution. More off-the-shelf end-user apps, more robust administration utilities and easier app development. Purpose built for the enterprise, Mobility DNA makes ease, confidence and value intrinsic to your investment and our full line of Android mobile computers.

Footnotes
1. Availability of information for non-Zebra devices is determined by the manufacturer
2. Paging function is available only on supported Bluetooth peripherals

Make Bluetooth accessory management easier than ever for your users and IT staff with Device Central.

For more information and a list of compatible devices, visit www.zebra.com/devicecentral

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